

OKTA USER PROVISIONING INTEGRATION WITH SCIM

This document contains:

1. Features
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3. Step-by-step configuration instructions
4. Troubleshooting

1. FEATURES

The following provisioning features are supported by Tribeloo:

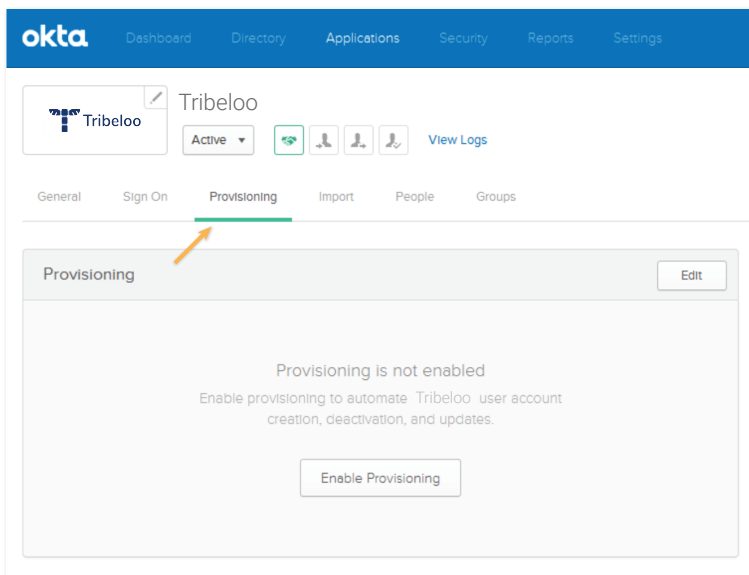
- **Create users:** New users created through Okta will also be created in Tribeloo
- **Update user attributes:** Updates made to the user's profile through Okta will be pushed to Tribeloo
- **Deactivate/reactivate users:** Deactivating the user or disabling the user's access to the application through Okta will deactivate the user in Tribeloo. Deactivating a user means removing access to login, but maintaining the user's information as an inactive user.
- **Remove users:** Users removed in Okta will also be removed in Tribeloo.

2. REQUIREMENTS

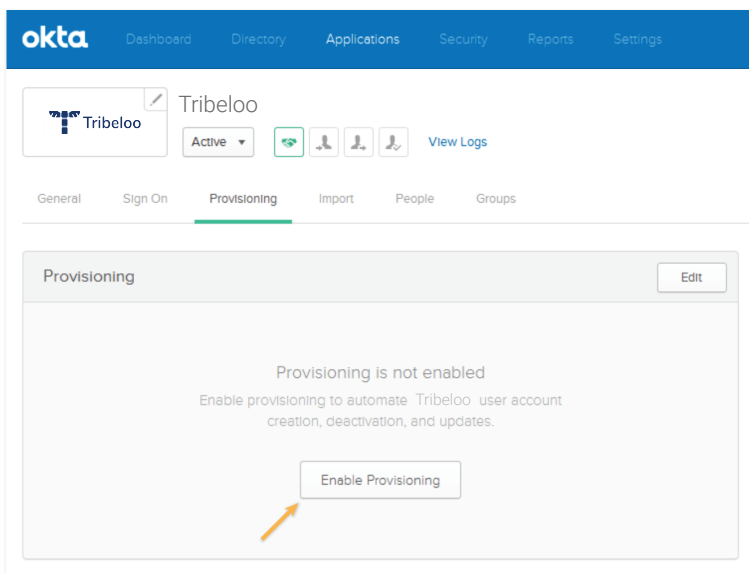
SCIM-based user provisioning is available for customers who have the Enterprise User provisioning add-on enabled in the Tribeloo solution.

3. STEP-BY-STEP CONFIGURATION INSTRUCTIONS

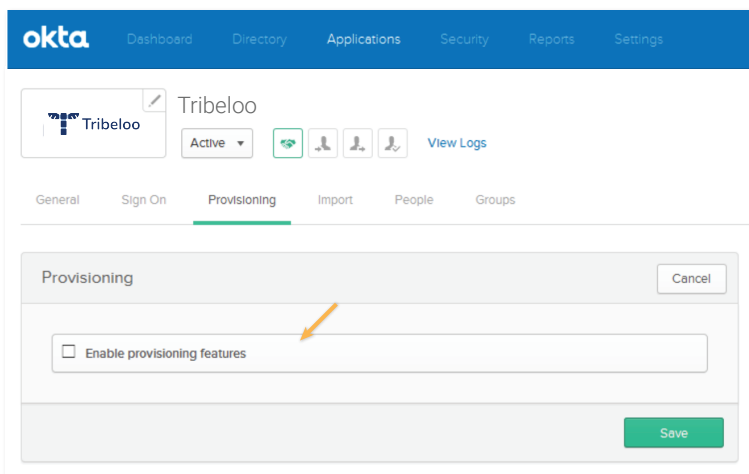
1. In Okta, open the Tribeloo app in Admin > Applications and go to the 'Provisioning' tab



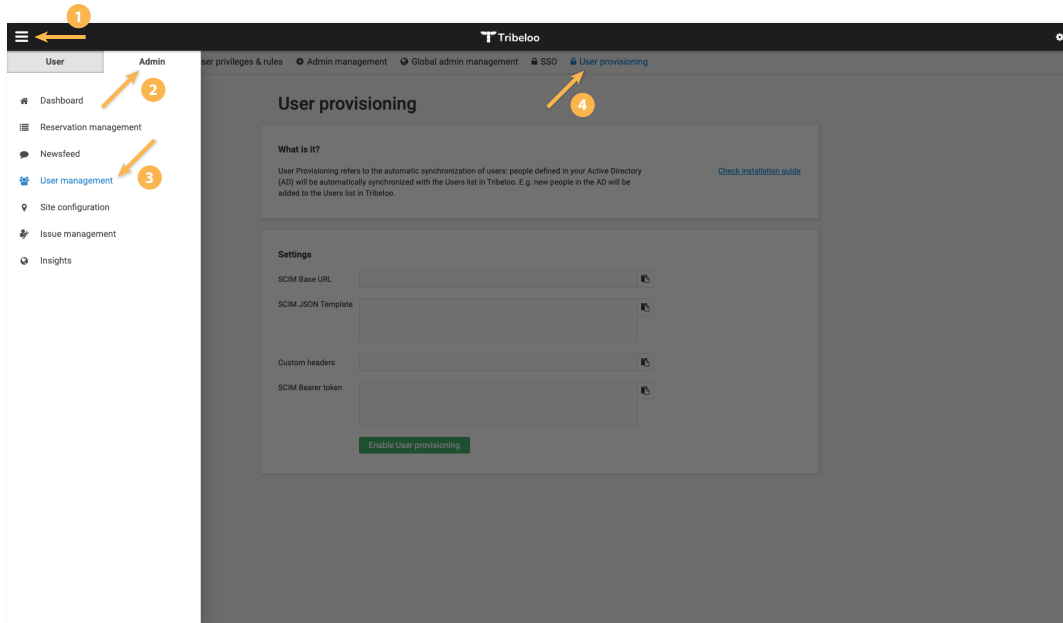
2. Click on 'Enable provisioning'



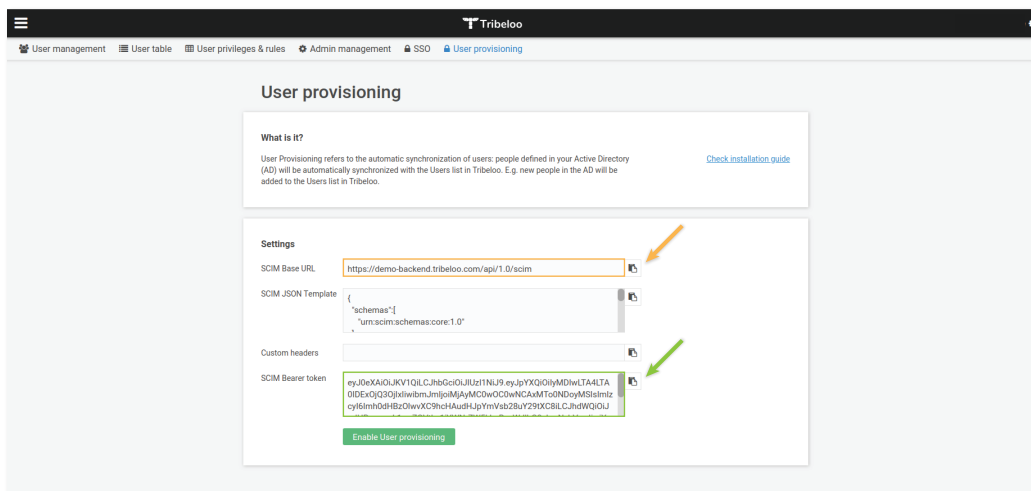
3. Check the box 'Enable provisioning features'



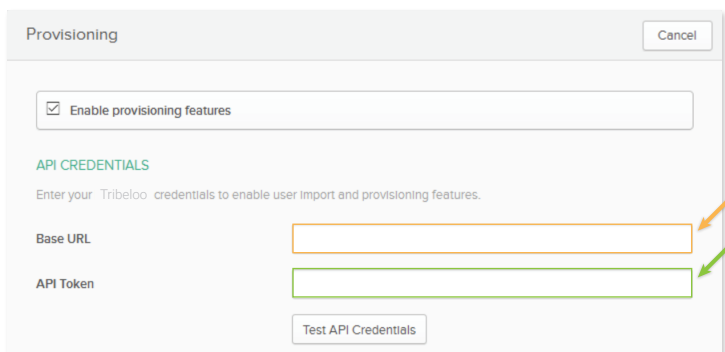
4. On the Tribeloo platform, go to Admin > User management > User provisioning



5. Copy the 'SCIM Base URL' and 'SCIM Bearer token'




And paste them in Oka



6. Finally on the Tribeloo platform click on the green button 'Enable User provisioning'

FEATURE: CREATE USERS

Check the box Enable to activate the creation of the user in Tribeloo when the user is assigned to the Tribeloo app.


 **Create Users** ☐ Enable

Creates or links a user in Tribeloo when assigning the app to a user in Okta.

The [default username](#) used to create accounts is set to Okta username.

FEATURE: UPDATE USER ATTRIBUTES

Check the box Enable to update the user profile in Tribeloo when the user info is updated in Okta.


 **Update User Attributes** ☐ Enable

Okta updates a user's attributes in Tribeloo when the app is assigned. Future attribute changes made to the Okta user profile will automatically overwrite the corresponding attribute value in Tribeloo.

FEATURE: DEACTIVATE USERS

Check the box Enable to delete the user in Tribeloo when the user is unassigned from the Tribeloo app or when the user is deactivated in Okta.

Click on Save.

 **Deactivate Users** ☐ Enable

Deactivates a user's Tribeloo account when it is unassigned in Okta or their Okta account is deactivated. Accounts can be reactivated if the app is reassigned to a user in Okta.

Save

4. TROUBLESHOOTING

If you have questions or difficulties with your Tribeloo/Okta SCIM integration, please contact Tribeloo support via support@tribeloo.com.